



RECEIVED

JUL 26 2002

Technology Center 2600

PATENT

8/c
smc
7/1/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 7/17/02.

By

R. Anthony Diehl

Registration No. 38,432

Attorney for Applicant(s)

AMENDMENT

Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action dated 01/18/2002, please amend the application as follows:

In the Claims:

Replace claims 13 and 14 as follows:

C1
543
D2
Claim 13(amended). A system for providing a telephone call back from a request transmitted over a global computer network from a data terminal located at a remote location, said request including call back data including at least a telephone number to be called,

07/24/2002 SSESHE1 00000039 09161816

01 FC:217

460.00 DP